International Mediator and Dispute Resolution Practitioner
International Mediation, Negotiation and Conflict Management Skills Trainer
ADR Consultant

LL.M. (ADR), FCIArb, Avv.

**MEDIATOR PROFILE** 

**BIOGRAPHICAL DATA** 

Lungadige Re Teodorico, 16 37129, Verona Italy

Date of Birth: 26/08/1979

Nationality: Italian



## Mediation, Dispute Resolution, Training

International Mediator and Dispute Resolution Practitioner.

FCIArb (Fellow of the Chartered Institute of Arbitrators – London)

CEDR Accredited Mediator (London). CIArb Accredited Mediator (London).

Member of several international Panels of Neutrals (ICDR-AAA, New York; WIPO, Geneva; CPR, New York; CEDR, London; CAS/TAS, Lausanne; CafA, Rotterdam; ADGM, Abu Dhabi; MICADR, Karachi; ECDR, Ljubljana; The Mediation Centre, Dubai; CAM, Milan, AMCA, Yerevan; among others).

Consumer Mediator for the Italian Regulatory Authority for Energy, Utilities and Environment (ARERA).

Appointed to mediate more than 690 international and domestic mediations (civil, commercial and IP disputes) and 180 community mediations. (update 19/9/2024)

Appointed as mediator and ombudsman for more than 3.200 energy, utilities, telecommunication and comsumer disputes. (update 19/9/2024)

## Mediation, ADR and Negotiation Trainer. ADR Consultant.

Contract Professor at the University of Trento – School of Law.

Contract Trainer and Consultant at the UN Organization, New York (UNDP, UNLB, UNFSU), USAID and on several EU Projects on ADR, Peer Mediation and Conflict Management.

Member of the CIArb Approved Faculty List. Course Director and Senior Faculty, Chief Assessor, Assessor and Moderator for the CIArb Mediation Skills Training Course and Assessment/Accreditation.

Course Director and Senior Faculty for the CIArb Virtual Mediation Training Course.

Contract Consultant for the CIArb.

Academy member of FIDRA – Florence International Dispute Resolution Academy and CAM-Camera Arbitrale di Milano.

Accredited Mediation Trainer and Assessor (Ministry of Justice, Italy).

Mediation and Negotiation Skills Trainer for Companies, Law Firms, Professional Associations, Trade Unions and Councils.

Faculty of Conflict Managers of Tomorrow – University of Trento, School of Law.

Trained and conducted more than 600 international and domestic Mediation, ADR, Negotiation, Mediation Advocacy Courses and Workshops (update 19/9/2024)

Visiting Professor, Lecturer and Speaker at international and domestic workshops, conferences and events on Mediation, Negotiation and ADR.

Events organized by (i.a.):

- Universities (Trento, MGIMO Moscow, Statale di Milano, DHBW, Ravensburg, The American Common Law Centre of Kyev);
- Bar Associations (in Italy, France, Armenia);
- Organisations (ICC, Paris; CPR, New York; FSM-Financial System Mediator of Armenia, Yerevan; CIArb, London; CMAP, Paris; AMCA, Yerevan; UnionCamere Italia, Rome; more than 50 Chambers of Commerce incl. Paris, Milan, Florence; ConfCommercio, Rome; Scuola Superiore dell'Avvocatura, Rome);
- ELSA The European Law Students' Association;
- International Law Firms and Companies (SNAM, Pirelli, MagnetiMarelli, etc.)

Attorney-at-Law

LL.M. (ADR & Mediation); Avv. (Adm. to the Bar, Italy)

# Mediation, Dispute Resolution, Training

EDUCATION, PROFESSIONAL QUALIFICATIONS AND SELECTED POST-GRADUATE EDUCATION Università degli Studi di Siena (2006-2007) LL.M. degree in "ADR - Alternative Dispute Resolution Procedures" Università degli Studi di Trento, Facoltà di Giurisprudenza (1998-2004) "Laurea" (Italian equivalent to Master's and Bachelor's degree) in Law; European and Transnational curriculum. International Mediation Accreditations CIARB Accredited Mediator (The Chartered Institute of Arbitrators), London (since 2011). CEDR Accredited Mediator (Centre for Effective Dispute Resolution), London (since 2011). National (Italian) Mediation Accreditations Civil and Commercial Mediation accreditation according to UNIONCAMERE - The Union of Italian Chambers of Commerce's standards (since 2006). Business Mediation accreditation according to DM 222/2004 (since 2010). Civil and Commercial Mediation accreditation according to DM 180/2010 (since 2011). Ordine degli Avvocati di Verona, Italy (The Bar Association of Verona, Italy) Admission and Membership (since 2004). **LANGUAGES** Mother tongue Italian. Fluency in English, Legal English, Spanish. Good Armenian. Basic French, Russian.

# Mediation, Dispute Resolution, Training

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#### PRESENT POSITION

International Mediator and Dispute Resolution Practitioner.

Regularly appointed for *ad hoc* and Institutional Mediations, as member of the Panel of Neutrals of the following Institutions:

*ICDR-AAA* – *International Center for Dispute Resolution - American Arbitration Association*, New York, Singapore et al. Member of the Panel of Neutrals (since 2024).

CAS/TAS-Court of Arbitration for Sport, Lausanne

Member of the Panel of Mediators (since 2024).

*MICADR – Musaliha International Center for Arbitration and Dispute Resolution,* Karachi, Islamabad Member of the Panel of Climate Mediators (since 2024).

AMCA – Arbitration and Mediation Center of Armenia, Yerevan Member of the Panel of Neutrals (since 2024).

ADGM – Abu Dhabi Global Market, Abu Dhabi

Member of the Panel of Neutrals (since 2023).

CafA – Court of Arbitration for Art, Rotterdam

Member of the Panel of Neutrals (since 2022).

CEDR, London

Member of the Panel of International Neutrals (since 2020).

WIPO-World Intellectual Property Organization, Geneva

Member of the Panel of Neutrals (since 2020).

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# Mediation, Dispute Resolution, Training

The Mediation Centre, Dubai Member of the Panel of Neutrals (since 2016). MFSD, IP Dispute Resolution and Mediation, Milan ccTLD ".it" Domain Names Dispute Mediator/Expert/Arbitrator - ICANN Accredited (since 2015). Member of the Panel of Neutrals (since 2013). CPR, New York Member of the Panel of Neutrals (since 2013). The Italian Regulatory Authority for Energy, Utilities and Environment) (ARERA), member of NEON-National Energy Ombudsmen Network, Rome Member of the Panel of Neutrals (since 2013). ECDR, Ljubljana Member of the Panel of Neutrals (since 2012). OVMF Organismo Veronese di Mediazione Forense, Verona Member of the Panel of Neutrals (since 2011). CAM – Camera Arbitrale di Milano, Milan Member of the Panel of Neutrals (since 2008). The Chamber of Commerce of Florence, Florence Member of the Panel of Neutrals (since 2008). The Chamber of Commerce of Verona, Verona Member of the Panel of Neutrals (since 2007).

# Mediation, Dispute Resolution, Training

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International Mediation, Negotiation and Conflict Management Skills Trainer.

CIArb – The Chartered Institute of Arbitrators, London

CIARB Accredited Trainer, Senior Faculty Member, Regional Pathway Leader (since 2018).

Approved Faculty List Member - Mediation (since 2012).

Mediation Skills Training Course Director, Senior Faculty, Chief Assessor, Assessor and Moderator.

Course Director and Senior Faculty for the CIArb Virtual Mediation Course (since 2020).

Consultant (since 2020).

CEDR – Centre fo Effective Dispute Resolution, London

CEDR Accredited Trainer (since 2013).

CEDR International ADR Trainer's Network member (since 2013).

## Contract and Visiting Professor

- Contract Professor at the University of Trento, Italy School of Law, for the "Advanced Course on Negotiation and Mediation", the "Clinic on ADR" and the "Negotiation and Mediation Training and Coaching" Courses (since 2012).
- Faculty of the "Conflict Managers of Tomorrow" Project at the University of Trento School of Law (since 2010).
- Contract Trainer at the UN *United Nations Organization, New York;* UNDP *United Nations Development Programme, The Gambia.* "Training of ADRS Staff on ADRS Mechanisms in relation to Mediation, Conciliation and Negotiation" (2022).
- Visiting Professor at the DHBW Institute (Ravensburg) on Mediation (2014-2016).
- Contract Trainer at the UN-United Nations Organization, New York; UNLB United Nations Logistics Base, Brindisi. Negotiation Skills Training for UNFSU-United Nations Field Staff Union Members ("Negotiation Skills for Union Representatives") (2014).
- Academy member of FIDRA Florence International Dispute Resolution Academy and CAM Camera Arbitrale di Milano (since 2012).
- Accredited Trainer and Assessor (Ministry of Justice, Italy, since 2010), delivering ah hoc training or in collaboration with high-level National Mediation Training Providers. Training for Professionals and ADR/Negotiation specialists, Companies, Trade Unions for Workers and Entrepreneurs, Bar and Professional Associations, Banking and Financial Institutions, Public and Private Entities and Institutions on Mediation, Negotiation, ADR, Arbitration, Conflict Management, Mediation Advocacy. More than 620 Training Courses (Mediation Skills, Advanced Skills, Negotiation Skills, Conflict Management Skills, Problem Solving in Conflict Skills) (updated: 19/9/2024).
- Lecturer at the Universita' Statale di Milano School of Law (LL.M. on Sustainable Development, 2018);
   Fondazione Forense Ferrarese Scuola Forense di Ferrara ("ADR, Mediation and Arbitration", since 2013);
   Fondazione Veronese di Studi Giuridici Scuola Forense of the Bar Association of Verona ("Civil and Commercial

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# Mediation, Dispute Resolution, Training

Mediation", since 2012); Dhbw, Ravensburg ("Mediation in a Global Village – Marketplace for International Negotiation and Mediation", 2011).

• Speaker at conferences on Mediation, Negotiation, Dispute Resolution. Events organised by Universities (Trento, MGIMO Moscow, Statale di Milano), Bar Associations (Milan, Verona, Pavia, Padua, Catania, Bergamo), Organisations (ICC-The International Chamber of Commerce, Paris; CPR-International Institute for Conflict Prevention & Resolution; FSM-The Financial System Mediator of Armenia; CIArb-The Chartered Institute of Arbitrators; CMAP — Centre de Médiation at d'Arbitrage, Paris; AMCA-Arbitration and Mediation Center of Armenia, Yerevan; UnionCamere Italia, Rome; The Chambers of Commerce of Paris, Milan, Florence, i.a.; ConfCommercio, Rome; Scuola Superiore dell'Avvocatura, Rome); Press Association of Tuscany; ELSA-The European Law Students' Association; The American Common Law Centre of Kyev-Mediation and Negotiation Club); Law Firms (NCTM, Milan, Rome, Verona, London).

#### SELECTED PROFESSIONAL EXPERIENCE BEFORE PRESENT POSITION

The Italian Regulatory Authority for Telecommunications (Co.Re.Com.), Lombardy Region, Milan Member of the Panel of Neutrals (2017-2022).

Azienda Ospedaliera di Padova (Hospital of Padua, Italy) – Mediation Commission President (2010-2013). Ombudsman.

The National and International Arbitration and Mediation Chamber of Grosseto, Italy Member of the Panel of Neutrals (2008 – 2011).

Associazione Equilibrio & R.C., Bologna, Italy

Mediation and Negotiation Skills Trainer; ADR Consultancy for the development of European and National projects on ADR, Mediation, Peer Mediation and Conflict Management.

Community Mediator for the Community Mediation Centres of Bologna, Ferrara and Reggio Emilia (2007 – 2012).

Tiso, Trani and Gastaldello Law Firms, Verona, Italy

Professional Training and Legal practice. Extra-judicial legal practice.IP Management, Contracts Law, Industrial and Intellectual Property Law, Business and Labor Law (2004-2008).

# Mediation, Dispute Resolution, Training

## **MEMBERSHIP IN PROFESSIONAL BODIES**

CIArb-The Chartered Institute of Arbitrators, London FCIArb (Fellow member) (Mediation) (since 2011).

Bar Association of Verona Member; Attorney-at-Law (since 2004).

**OTHER MEMBERSHIPS:** 

The Mediation Hub-MENA, Dubai, UAE.

ASA (Association Suisse de l'Arbitrage), Basel, CH.

LCIA (London Court of International Arbitration) Young International Arbitration Group (YIAG), London, UK.

ICC (International Chamber of Commerce) YAF (Young Arbitrators Forum), Paris, FR.

AAA (American Arbitration Association) – ICDR (International Centre for Dispute Resolution) – Young & International, New York, USA.

CEPANI (Belgian Centre for Mediation and Arbitration), Cepani40, Brussels, BE.

European Association for Decision Making, Hamburg, DE.

Society for Judgement and Decision Making, New York, USA.

## MAIN AREAS OF DISPUTE RESOLUTION

Cross-border, complex and multi-party disputes.
Intellectual Property / IT disputes.
Civil, Commercial and Business disputes.
Workplace disputes (Workplace Mediation | Ombudsman).
Sport disputes.
Climate and Energy Transition disputes.

# Mediation, Dispute Resolution, Training

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## **MAIN PUBLICATIONS**

Training Mediation and Negotiation Skills – Skills and Role-Playings. Various Authors. Curated by Prof. Silvana Dalla Bonta'; edited by Universita' degli Studi di Trento. 2022.

Le Parti in Mediazione: Strumenti e Tecniche. Dall'esperienza pratica alla costruzione di un metodo. Various Authors. Curated by Prof. Silvana Dalla Bonta'; edited by Universita' degli Studi di Trento. 2020.

#### SELECTED PROFESSIONAL TRAINING IN MEDIATION

Università degli Studi di Siena (2006-2007)

LL.M. degree in "ADR - Alternative Dispute Resolution Procedures"

CEDR - Centre for Effective Dispute Resolution, London (UK).

International ADR Trainer's Network Training, London (UK) (2013).

Train the Trainer Programme – Florence (IT).

Master Skills Mediator Training Project (2012).

Mediator Skills Training, London (UK) (2011) (Accreditation)

CIArb – The Chartered Institute of Arbitrators, London (UK).

Mediator Skills Training, London (UK) (2011) (Accreditation)

King's College – School of Law, London (UK).

Consiglio Nazionale Forense, Roma, Italy.

"Arbitration, Mediation and Conciliation in Civil and Commercial Matters -

International and European Perspectives" (2010).

FIGC Federazione Italiana Gioco Calcio – CSEN Centro Sportivo Educativo Nazionale.

Master degree in Sports Law and Dispute Resolution (2010).

ERA – Academy of European Law, Trier (DE).

## Mediation, Dispute Resolution, Training

"Summer Course on European Intellectual Property Law" (2009).

"Practical Issues of Cross-border Mediation" (2009).

University of Cologne, Center for Transnational Law (CENTRAL), Koeln (DE).

"4th Cologne Summer Academy on Business Negotiation and Mediation" (2009).

WIPO - OMPI World Intellectual Property Organization, Geneva (CH).

"WIPO Mediation Workshop" (2009).

"WIPO Arbitration Workshop" (2008).

"WIPO Advanced Course - Arbitration and Mediation Procedures" (2008).

"WIPO General Course on Intellectual Property" (2008).

"WIPO Summer School on Intellectual Property" (2008).

Università Bocconi, Milano.

Università degli Studi di Trento.

Scuola Superiore Sant'Anna, Pisa.

"TIPSA - Transatlantic Intellectual Property Summer Academy" (2009).

CAM – The Chamber of National and International Arbitration and Mediation of Milan.

"Advanced Course on Negotiation" (2008).

UNIONCAMERE Italy and the Chamber of Commerce of Verona.

"Advanced Course for Accredited Mediators" (2008).

"Civil and Commercial Mediation Skills Training-UNIONCAMERE" (2006).